

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC☐ CLEC☐ ILEC☐ Wireless

CERTIFICATED COMPANY INFORMATION

Securus Technologies, Inc.

Company Name

f/k/a Evercom Systems, Inc.

COPY

FEIN/SSN

972-277-0300

Dba/fka

14651 Dallas Parkway, Suite 600

Posted: 200

Telephone #

Mailing Address

Dallas, Texas 75254

Dept: N/A ORS rec'd

City, State, Zip Code

14651 Dallas Parkway, Suite 600

Date: 8/1/12

Business Location

Dallas, Texas 75254

Time: 1030

Dallas

City, State, Zip Code

County

RECEIVED

JUL 2012

PSC SC
MAIL / DMS

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

Columbia, South Carolina 29223

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Robert Pickens, Chief Operating Officer

A. General Manager (Include Address if different than above)

972-277-0300 / 972-277-0416 / bpickens@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Securus Correctional Billing Services, P.O. Box 1109, Addison, TX 75001

B. Customer Relations/Complaints Representative (Include Address if different than above)

800-844-6591 / 972-277-0714 / customerservice@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Eric Ramey, Regulatory Compliance Analyst

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)

972-277-0472 / 972-277-0416 / eramey@securustech.net

Telephone Number / Facsimile Number / E-mail Address

800-559-1535

C2. Customer Contact (Toll Free Number)

Debbie Cates, Director - Central Service Operations

D. Engineering Operations (Include Address if different than above)

972-277-0314 / 972-277-0407 / dcates@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Facility Technical Support

E. Test and Repair (Include Address if different than above)

866-558-2323 / 800-368-3168 / technicalsupport@securustech.net

Telephone Number / Facsimile Number / E-mail Address

Facility Technical Support

F. Emergencies (During Non-Office Hours)

866-558-2323 / 800-368-3168 / technicalsupport@securustech.net

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Erin L. Curry, Senior Regulatory Analyst
Regulatory Officer (Include Address if different than above)
972-277-0395 / 972-277-0416 / ecurry@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- H. **Dual Party Mailings** (Name)
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- I. **Interim LEC Fund Mailings** (Name)
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- J. **Universal Service Fund Mailings** (Name)
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- K. **Gross Receipts Mailings** (Name)
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address
Jenni McBride, Accounting
- L. **Lifeline Mailings** (Name)
14651 Dallas Parkway, Suite 600, Dallas, TX 75254
(Mailing Address)
972-277-0620 / 972-277-0416 / johalloran@securustech.net
Telephone Number / Facsimile Number / E-mail Address

Erin L. Curry

This form was completed by

Senior Regulatory Analyst

Title

Signature

8/6/12

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201